

# Global Quality Policy

Quality and integrity are the foundation of TI Automotive's success. Our employees are dedicated to continuous improvement and operational excellence in order to increase the value of all stakeholders associated with our business.

## Our customers

We strive for 100% Green Customer Scorecards through positive relationship building, strong quality and delivery performance, and supplier customer service.

## Our suppliers

We will measure every supplier on a monthly basis via our Global Supplier Performance Rating (G.S.P.R.) and provide them a scorecard index rating that will directly affect their current and future business with us.

## Our employees

We make the personal commitment to understand and exceed our customers' expectations by performing the correct tasks – defect free, on time, every time.

## Our shareholders

We strive for sustainable economical success and profitable growth. Delivering excellent quality products and services establishes their trust in us to successfully manage our business.



**William L. Kozyra**  
Chairman of the Board,  
CEO & President



**Jay A. Phillion**  
Chief Quality &  
Purchasing Officer

